Management System Policy

HumanIT Digital Consulting, Lda. (HumanIT) defines and communicates to its stakeholders its **Management Policy**, based on the following principles:

- Provision of consulting and outsourcing services, as well as the design and development of products and projects in information technologies, in compliance with customer requirements and applicable regulations.
- Continuous training and information for employees, promoting the development and strengthening of their skills through regular update and improvement initiatives.
- Definition and implementation of procedures, ensuring the standardisation of operational methods and contributing to customer satisfaction.
- Customer satisfaction, by adequately responding to their needs and proposing efficient solutions that meet their expectations, generating sustainable business results and enabling HumanIT to maintain a leading and pioneering position in the market.
- Implementation of Management System indicators, ensuring control and monitoring of the company's processes and activities.
- Continuous review and improvement of the Management System's performance, strengthening HumanIT's competitiveness in its area of activity.

HumanIT's Management Policy implies a common operational and management strategy, supported by teamwork, in which everyone contributes to greater efficiency in achieving the defined objectives. In this way, HumanIT promotes the continuous improvement of the services provided and its overall performance, effectively responding to the needs and expectations of its stakeholders.